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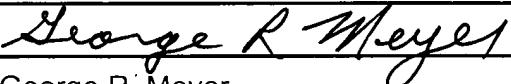
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6

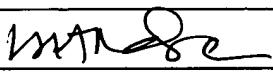
Application Number	10/755,790
Filing Date	01/12/2004
First Named Inventor	Thomas P. Bishop
Art Unit	2123
Examiner Name	Unknown
Attorney Docket Number	VIEO1180

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached  <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s)  <input type="checkbox"/> Extension of Time Request  <input type="checkbox"/> Express Abandonment Request  <input checked="" type="checkbox"/> Information Disclosure Statement <i>copies of four (4) cited non-patent references</i>  <input type="checkbox"/> Certified Copy of Priority Document(s)  <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) Replacement Sheets 1, 6 <input type="checkbox"/> Licensing-related Papers  <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC <b>(Appeal Notice, Brief, Reply Brief)</b> <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please Identify below):
Remarks		
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm Name	TOLER, LARSON & ABEL, LLP	
Signature		
Printed name	George R. Meyer	
Date	2/9/2005	Reg. No. 35,284

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Signature	
Typed or printed name	L.H. Andre
	Date 02/09/2005

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Thomas P. Bishop, et al.

Title: METHODS AND SYSTEMS FOR ESTIMATING USAGE OF COMPONENTS FOR  
DIFFERENT TRANSACTION TYPES

Application No.: 10/755,790 Filed: 01/12/2004

Examiner: Unknown Group Art Unit: 2123

Atty. Docket No.: VIEO1180 Confirmation No.: 9369

COMMISSIONER FOR PATENTS  
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Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT TRANSMITTAL**

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the undersigned is providing the patents, publications, applications or other information identified in the attached:

Form(s) PTO/SB/08A and/or PTO/SB/08B or PTO/1449  
 Other: n/a

to the Examiner's attention in the above-identified application. Citation of such information shall not be construed as:

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2. a representation that a search has been made, other than as described below; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

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Laura H. Andre  
Typed or Printed Name

  
Signature

Applicants believe no fee is due at this time. However, the Commissioner is hereby authorized to charge any fees due, or refund any credit to Deposit Account 50-2469 of Toler, Larson & Abel, LLP.

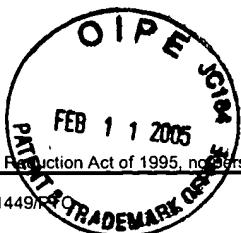
2/9/2005

Date

Respectfully submitted,

George R. Meyer

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### Substitute for

## **INFORMATION DISCLOSURE STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Shee

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of

3

**Complete if Known**

Application Number	10/755,790
Filing Date	01/12/2004
First Named Inventor	Thomas P. Bishop
Art Unit	2123
Examiner Name	Unknown
Attorney Docket Number	VIEO1180

U. S. PATENT DOCUMENTS

## FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T <sup>6</sup>
	TT					
	UU					
	VV					
	WW					
	XX					
	YY					

Examiner Signature \_\_\_\_\_ Date Considered \_\_\_\_\_

<sup>1</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>2</sup>Applicant's unique citation designation number (optional). <sup>3</sup>See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup>For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449/PTO				<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(Use as many sheets as necessary)</i>				Application Number	10/755,790
				Filing Date	01/12/2004
				First Named Inventor	Thomas P. Bishop
				Art Unit	2123
				Examiner Name	Unknown
Sheet	2	of	3	Attorney Docket Number	VIEO1180

<b>NON PATENT LITERATURE DOCUMENTS</b>					
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T <sup>2</sup>
	BA	"Delivering True Application Quality of Service," Part I of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 14 pp.			
	BC	"The End of Systems Management as We Know It," Part II of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 15 pp.			
	BD	"The New Rules for Adaptive Application Infrastructure Management," Part III of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 16 pp.			
	BE	"The Essential Role of an Appliance in Managing Application Quality of Service," Part IV of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 28 pp.			
	BF	U.S. Patent Application No. 10/746,806, filed 12/24/2003, (Attorney Docket No. VIEO1190)			
	BG	U.S. Patent Application No. 10/761,909, filed 01/21/2004, (Attorney Docket No. VIEO1200)			
	BH	U.S. Patent Application No. 10/803,155, filed 03/17/2004, (Attorney Docket No. VIEO1290)			
	BI	U.S. Patent Application No. 10/826,719, filed 04/16/2004, (Attorney Docket No. VIEO1220)			
	BJ	U.S. Patent Application No. 10/826,777, filed 04/16/2004, (Attorney Docket No. VIEO1230)			
	BK	U.S. Patent Application No. 10/880,212, filed 06/29/2004, (Attorney Docket No. VIEO1300)			

Examiner Signature		Date Considered	
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1 Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.

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# INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Application Number	10/755,790
Filing Date	01/12/2004
First Named Inventor	Thomas P. Bishop
Art Unit	2123
Examiner Name	Unknown

Sheet

3

of

3

Attorney Docket Number

VIEO1180

## NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	BL	U.S. Patent Application No. 10/881,078, filed 06/30/2004, (Attorney Docket No. VIEO1310)	
	BM	U.S. Patent Application No. 10/885,216, filed 07/06/2004, (Attorney Docket No. VIEO1240)	
	BN	U.S. Patent Application No. 10/889,570, filed 07/12/2004, (Attorney Docket No. VIEO1250)	
	BO	U.S. Patent Application No. 10/889,569, filed 07/12/2004, (Attorney Docket No. VIEO1320)	
	BP		
	BQ		
	BR		
	BS		
	BT		
	BU		

Examiner Signature	Date Considered

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